

Malta Conformity Assessment Ltd. (will be referred as MCA in this document) Top Management;

To declare that they will treat equally and impartially all persons/organizations requesting service regardless of their geographical positions, sizes and associations or entities where they are members in all circumstances,

To provide service reliably and based on objective data without all commercial, financial and other pressures of the persons taking office in all mechanisms of conformity assessment and without being exposed to the pressure of all parties,

To take necessary measures by analyzing potential conflicts of interest so as to ensure complete compliance with impartiality and independency principles; and ensured through their procedures that the personnel involved in conformity assessment activities should not be assigned to decision mechanisms in accordance with national and international standards and legislation requirements in respect of accreditation, notification and authorities,

Not to put positive or negative pressure on all their personnel (internal and external) in the decision process of conformity assessment and to stop the conformity assessment process when a situation to affect their impartiality is identified,

To avoid all actions which may damage the reputation of the persons/organizations to whom service is rendered provided that MCA documents formed within the framework of national and international standards and legislation requirements as the basis of notification and their authorities,

To protect confidential information and intellectual property rights obtained during conformity assessment services provided to the relevant persons/organizations,

To provide required sources so as to carry out all conformity assessment activities with their competent personnel in a transparent manner within the framework of independency, impartiality, faithfulness and confidentiality principles,

To take all responsibility of the services carried out within the framework of accreditation, notification and their authorities,

Not to engaged in any activity which may contradict with the independency of their decisions and assessments in relation to their activities; and they are not the designer, manufacturer, supplier, assembler, buyer/user for commercial purpose, owner, consultant or service man of the products for which conformity is assessed and they are also not the owner, authorized representative and partner of such parties,

Not directly involved in other products (competitor brand or producers) being in competition with the products within the scope of the conformity assessment.

MEHMET İŞIKLAR  
General Manager