

**MALTA CONFORMITY ASSESSMENT LTD.**  
**CONFIDENTIALITY AND IMPARTIALITY COMMITMENT**

Malta Conformity Assessment Ltd. is committed to;

Treating all persons and organizations requesting its services equally, objectively and impartially, while adhering to the principles of confidentiality, regardless of their geographical location, size, affiliations or membership of any association or group;

Providing reliable services based on objective evidence and ensuring that personnel involved in any stage of conformity assessment activities are not influenced by commercial, financial or other pressures;

Identifying and analysing potential conflicts of interest and taking the necessary measures to ensure full compliance with the principles of impartiality, objectivity, independence and confidentiality;

Ensuring, through established procedures and in accordance with applicable legislation, national and international standards, accreditation requirements and notification rules, that personnel involved in conformity assessment activities shall not be assigned to review or decision-making activities where this could compromise impartiality or independence;

Not applying any positive or negative pressure on internal or external personnel involved in conformity assessment activities and suspending the conformity assessment process if any situation that could affect their impartiality or independence is identified.

Avoiding any action that could damage the reputation of the persons or organizations receiving its services;

Protecting the proprietary rights of its clients;

Protecting confidential information that are obtained in conformity assessment activities, except where disclosure is required to the authorities responsible for notified bodies, competent authorities of the Member States, the European Commission, accreditation bodies or by law;

Providing the necessary resources to carry out all conformity assessment activities using competent personnel and ensuring independence, objectivity, impartiality, integrity and confidentiality;

Taking full responsibility for services carried out within the scope of its accreditation and notification;

Not engaging in any activity that could conflict with the independence of its conformity assessment decisions and evaluations.

In this respect, Malta Conformity Assessment Ltd. (MCA):

- Is not the designer, manufacturer, supplier, installer, commercial purchaser, user, owner, consultant or maintainer of the products it assesses, nor the authorized representative, owner or business partner of any of these parties;
- Has no direct involvement with the products subject to conformity assessment or with competing products, including products of competing brands or manufacturers.

MEHMET IŞIKLAR  
General Manager